RONALD REMOLACIO

Senior Product Designer — Enterprise UX & Design Systems

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SUMMARY

Senior Product Designer with 10+ years in UX and digital product design, specializing in enterprise UX, complex application redesign, and scalable design systems. I translate legacy workflows and ambiguous requirements into clear information architecture, intuitive user flows, reusable interaction patterns, and implementation-ready interfaces.

IMPACT SNAPSHOT

- Led UX for the JG Admin Rewrite across interconnected legacy enterprise applications.
- Created JG's first design system and style guide from scratch, used by 50+ developers, PMs, BAs, and QA.
- Cut My-Benefits dead clicks (30% baseline, via Microsoft Clarity) and delivered zero identified contrast issues.
- Designed high-consequence benefits, claims, MFA, and payment workflows.

CORE EXPERTISE

Enterprise UX · Design Systems · Legacy Modernization · Complex Applications · Information Architecture · Workflow Design · Interaction Design · User Research · Usability Testing · Behavioral Analytics · WCAG Accessibility · Figma Components & Variants · Design Tokens · Pattern Libraries · Cross-functional Collaboration

PROFESSIONAL EXPERIENCE

Senior Product Designer — Johnston Group Inc. Winnipeg, MB · Jan 2022 – Jun 2026

- First and sole UX designer for 4.5 years, pioneering the UX practice and partnering with 60+ developers and BAs, plus PMs, QA, marketing, and business stakeholders.
- Led UX for the JG Admin Rewrite, translating legacy workflows into clear information architecture, user flows, prototypes, and implementation-ready UI.
- Built JG's first design system and style guide from scratch in Figma: components, variants, tokens, typography, spacing, and interaction patterns.
- Established reusable patterns across admin apps, dashboards, reporting, Customer Inquiry, Renewal Reports, HR Feed, and related experiences.
- Used Microsoft Clarity, usability evidence, and accessibility reviews to find a 30% dead-click baseline in real user behaviour, then fixed the causes.
- Designed high-consequence workflows: benefits enrollment, claims, Quick Quote, payment card management, beneficiary e-signatures, MFA, and advisor access.

Product Experience Manager — CubiDesigns Winnipeg, MB · Nov 2017 – Jan 2022

- Led product experience and visual direction for client web and mobile products.
- Defined reusable UI patterns and brand-consistent components for smoother design-to-dev handoff.
- Designed complex, engagement-focused digital experiences including casino and Big Bet products.

UI/UX Specialist — Infor (formerly Lawson) Taguig, Philippines · Dec 2011 – Jul 2013

- Designed enhancements and new modules for complex enterprise applications.
- Produced interaction and visual design specifications across the product lifecycle.
- Collaborated with engineering to simplify workflows and maintain coherent interaction patterns.
- Received the Infor Circle of Excellence / High Flyer Award (2013).

TOOLS & METHODS

Figma · Axure RP · Miro · Jira · Microsoft Clarity · Adobe Creative Cloud · Lighthouse/WAVE · Material Design 3 · AI-assisted research and ideation · HTML/CSS · Responsive Web Design

ADDITIONAL DESIGN EXPERIENCE

Art Director — JMA Creative Media Winnipeg, MB · 2013–2016

Senior Web/Graphic Designer — Open.ph Mandaluyong, Philippines · 2009–2011

Web Designer — iGenDev Technologies Manila, Philippines · 2008–2009

Creative Artist / Flash Animator — Demo Power & Iyagi 2006–2008

CERTIFICATIONS

UX Certified — Nielsen Norman Group (Certificate in User Experience) May 2025

HCI Certified — Georgia Tech (GTx) via edX: HCIxI Fundamentals & Design Principles; HCIxII Cognition, Context & Culture 2020

Certified Usability Architect — Human Factors International (HFI) Training completed · Certification in progress, 2026

Game UX — Interaction Design Foundation (IxDF) In progress, 2026

EDUCATION

Graphic Design Diploma, Honours — CDI College 2018

Bachelor of Fine Arts, Painting — University of the Philippines 2006

ADDITIONAL TRAINING

Interaction Design Foundation (IxDF) — Professional Member

Master Classes: AI-Powered UX Design (2024) · Accessible and Inclusive Design Patterns (2024) · Learning Experience Design (2024) · Design Systems Documentation (2025) · AI for Design Systems (2025)

UX & Web Design Master Course: Strategy, Design, Development — Udemy 2023

Building Design System in Figma from Scratch — UI UX Mastery — Udemy 2022

UX Design College Class Taught by a University UX Instructor — Udemy 2021

Modern HTML & CSS From The Beginning (Including Sass) — Udemy 2020

SELECTED WORK

Case studies at rruxdesign.com — JG Admin Dashboard · Statement of Health · Renewal Reports · My Benefits

SELECTED RECOGNITION

- 1st Place — Shell National Student Art Competition, 2005
- Finalist — Metrobank Art & Design Excellence, 2006–2007
- Provincial Education Grant — Manitoba

LANGUAGES

Tagalog — Native
English — Fluent